

## How Can ESS Help Faculty?

The Office of Educational Services for Students (ESS) provides opportunities for students to reinforce and apply classroom learning and to assess and improve study strategies. ESS, collaborating with Undergraduate Studies and academic departments to provide academic support, can assist faculty in the following ways:

**If you have a student who needs to improve test-taking or time management strategies,** an ESS staff member will work with the student in a private, confidential session. Students may come to the ESS office or may call 368-5230 to make an appointment.

ESS also publishes **SuccESS Strategies** (similar to this one) that address topics such as

- Finding Your Learning Style
- Finding the Time to Study
- How Do I Prepare for Finals?
- How Do I Make Sense of My Notes?
- How to Stay Motivated

Useful for faculty office hours with both students and advisees, these SuccESS Strategies are available in hardcopy or can be accessed at <http://ess.case.edu>.

**If you have a student who would benefit from intensive one-on-one tutoring,** ESS will assign an individual peer tutor. Peer tutors are available for an individual tutoring appointments in various undergraduate courses including accounting, biology, chemistry, computer science, economics, foreign languages, engineering, mathematics, music, physics, psychology, and statistics.

Undergraduate Case students can schedule up to five one-hour appointments per week, free of charge. Approval for additional tutoring hours should be requested through **James Eller**, ESS Associate Director for Academic Resources.

To schedule an appointment, visit the ESS web page at <http://ess.case.edu/tutoring>.

**If your students want group review sessions,** ESS offers **Supplemental Instruction (SI)** each semester in selected courses in mathematics, sciences, and engineering. SI Leaders are trained and experienced peer tutors, each of whom has been successful in his or her assigned course. SI Leaders attend the course to which they have been assigned and conduct weekly study sessions designed to give students the opportunity to review and clarify difficult concepts. Questions regarding SI should be directed to **James Eller**.

**If a student needs assistance with computer literacy skills,** the ESS Plain Dealer Electronic Learning Center (PDELC), staffed by the **ESS Technology Manager** and a group of student lab assistants, can help students understand the network and various software applications.

**If a student requests academic accommodations, Disability Resources in ESS,** will evaluate the student's documentation and determine the student's need for accommodations. All students requesting academic accommodations should have a memo verifying the needed accommodations. In some instances, students needing test accommodations may be proctored in ESS. SuccESS Strategies on various disabilities are available on the ESS Web Page at <http://ess.case.edu/disability>.

**If a student is struggling to complete reading assignments, Judith Olson-Fallon, ESS Director,** coordinates the one-credit college reading course, English 181.